

# FY2020-21 BUDGET STUDY SESSION

PROPOSED BUDGET RETREAT

CITY COUNCIL BUDGET STUDY SESSION

# Budget Study Session - Welcome



"The Budget is the key to the City. If you want to see what the City cares about, look at how they allocate the money."

-Robert Bobb

- Simple Ground Rules
  - Respect fellow Councilmembers, staff, and the public
  - Look forward, not behind
  - Ask questions!





#### Depart this room...

- with a deeper understanding of the City of San Bruno's operating budget
- with knowledge of the immediate and long-term fiscal challenges facing the General Fund and Enterprise Funds
- empowered to articulate the City's fiscal condition and the FY2020-21 proposed budget to your constituents
- feeling satisfied that your questions were addressed or will be addressed by the next budget meeting on June 9<sup>th</sup>

# Today's Agenda



- Proposed Budget and General Fund Deficit Projection Overview
- II. General Fund Expenditures Overview
- III. Reserves
- IV. Position Summary
- V. Enhancements
- VI. Departmental Operating Budgets
- VII. Enterprise Funds Financial & Operating Summaries
- VIII. Internal Service Funds
- IX. Additional Questions & Next Steps





Item	Description	Schedule
l.	Proposed Budget & General Fund Deficit Projection Overview	10:00-10:10am
11.	General Fund Expenditures Overview	10:10-10:20am
III.	Reserves	10:20-10:30am
IV.	Position Summary	10:30-10:40am
V.	Enhancements	10:40-11:15am
VI.	<ul> <li>General Fund – Department Operating Budget Presentations</li> <li>General Administration (City Council, City Clerk, City Manager, City Attorney, Human Resources &amp; Finance)</li> </ul>	11:15-2:30pm
	<ul> <li>Police</li> <li>Fire</li> <li>Public Works (Admin/Engineering &amp; Streets)</li> <li>Community &amp; Economic Development (Planning &amp; Building)</li> <li>Community Services (Recreation, Parks, Senior Center &amp; Library)</li> </ul>	BREAK @ I 2:00-I:00pm

# Study Session Schedule – May 27<sup>th</sup>



Item	Description	<b>S</b> chedule
	Break	2:30-2:45pm
VII.	<ul> <li>Enterprise Funds - Financial Summary &amp; Department Operating</li> <li>Budget Presentations</li> <li>Water</li> <li>Wastewater</li> <li>Storm Water</li> <li>CityNet Services</li> </ul>	2:45-4:00pm
VII.	Internal Service Funds – Department Operating Budget Presentations  • Central Garage  • Building & Facilities  • Technology  • Self-Insurance	4:00-4:30pm
VI.	Additional Questions & Next Steps	4:30-5:00pm



### FY2020-21 Budget Overview



\$180M All Fund Budget \$49M General Fund Budget

265 FTE Positions

102 Capital Improvement Projects

# Projected FY2020-2 | Deficit Summary

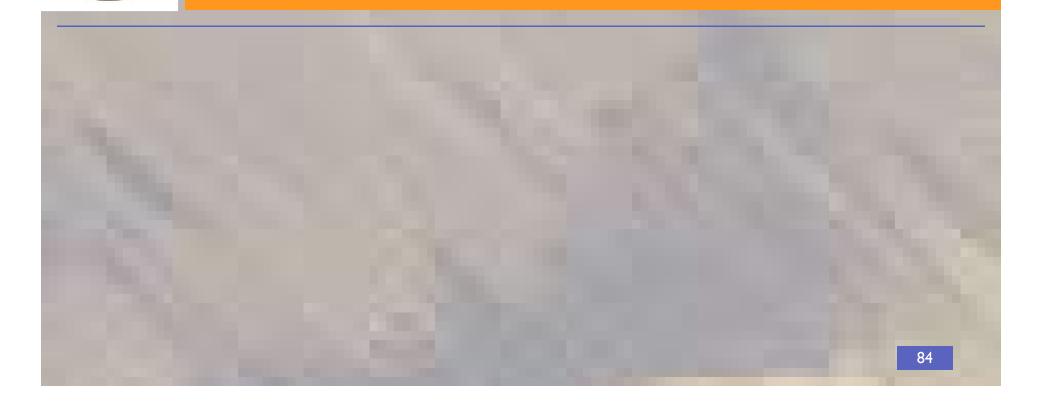


General Fund	FY2020-21 Projected Deficit (Millions)
Revenues	\$45.2
Expenditures	53.4
Surplus / (Deficit)	(\$8.2)

- Strategies to address both revenues and expenditures
- Additional strategies to ensure adequate fund balance



# II. General Fund Expenditures Overview







Department	FY2019-20 Amended Budget	FY2019-20 Estimated Actual	FY2020-21 Proposed Budget	% Change in Budget
General Government	\$5,669,260	\$5,269,024	\$5,533,707	-2%
Police	19,620,149	18,736,270	19,310,788	-2%
Fire	11,611,019	11,474,003	11,781,624	1%
Public Works	4,184,643	4,234,329	4,234,953	1%
Community & Economic Development	3,715,469	3,592,966	3,297,691	-11%
Community Services	9,702,303	8,792,899	9,087,555	-6%
Non-Departmental*	(3,726,046)	(3,325,966)	(3,893,350)	0%
Total	\$50,776,798	\$48,773,525	\$49,352,968	-3%

<sup>\*</sup>Note: Non –Departmental includes cost allocation recovery and transfer out for debt service payments.

## Expenditure Pressures



- Union MOU negotiations
- Rising personnel costs
- Health and other insurance costs
- County election costs
- CPI on contracts
- IT software maintenance
- Mandates (ADA, etc.)

#### **Labor Contracts**

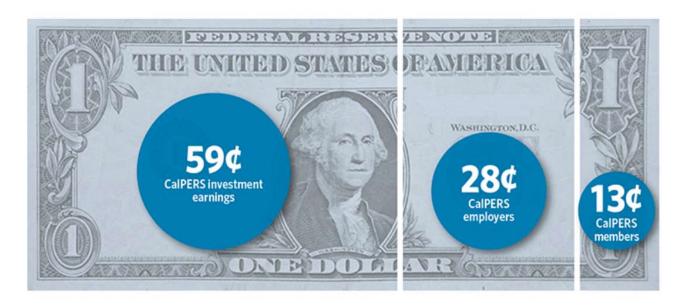


Labor Union	Members	Contract Expiration Date
San Bruno Management Employees Association	7	December 31, 2019
Mid-Management Bargaining Unit	36	December 31, 2019
Teamsters Local 856, IBT – Miscellaneous	91	December 31, 2020
Public Safety Mid-Management Bargaining Unit	13	December 31, 2020
San Bruno Professional Firefighters Association	27	December 31, 2020
San Bruno Police Bargaining Unit	51	December 31, 2020
Unrepresented	8	
Total	233	

#### Pension Costs

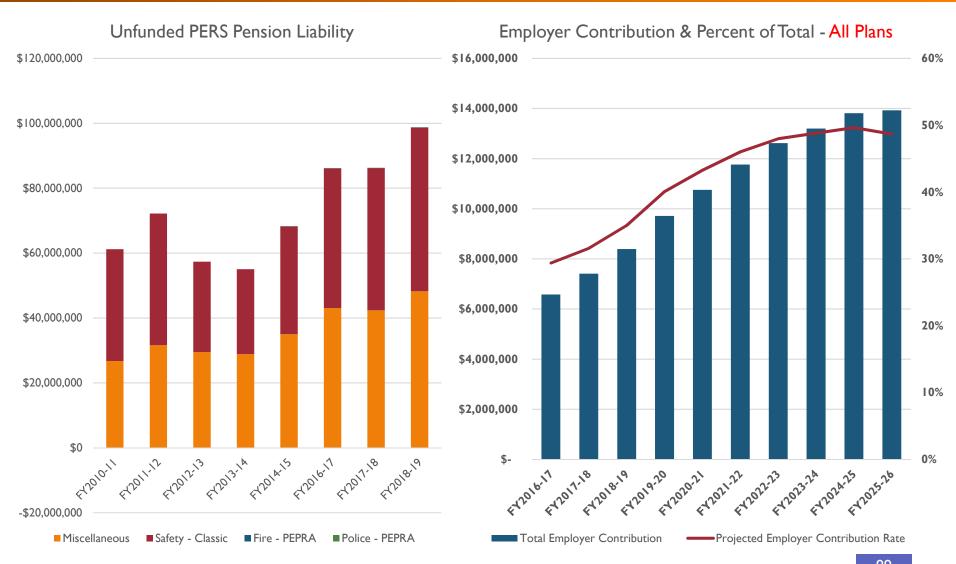


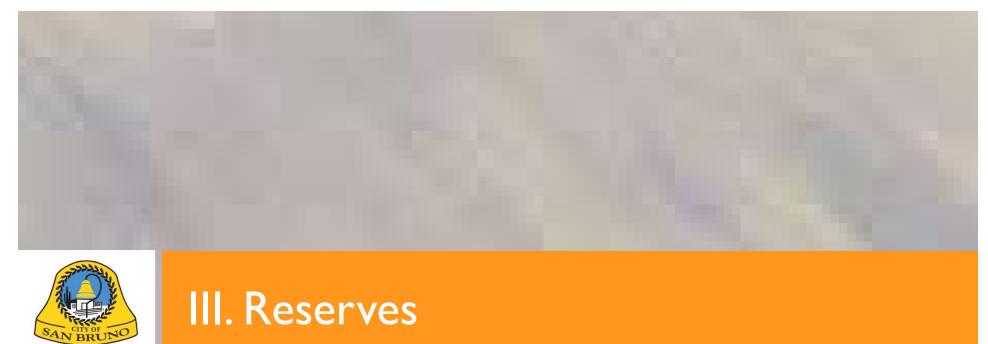
- FY2020-21 Budget Pension Costs
  - \$4.2M biweekly payroll contribution for normal costs (\$100K increase from FY2019-20)
  - \$6.0M annual contribution for Unfunded Actuarial Liability (UAL) (\$775K increase from FY2019-20)

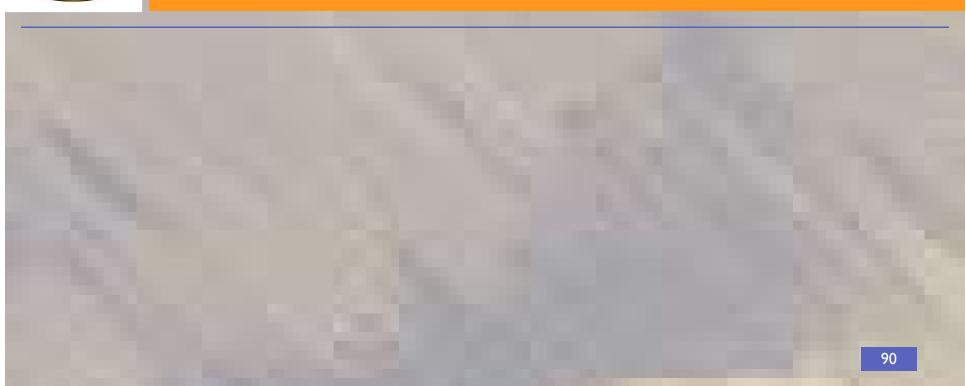


#### Pension Costs









#### General Fund Reserves



Reserve Type	Reserve Policy Target	FY2019-20 Estimated Ending Balance	FY2020-21 Budget Ending Balance
General Fund	\$1,500,000	\$1,547,510	\$1,000,000
General Fund Reserve	25% of annual, budget expenditures	12,613,134	12,022,285
General Fund Capital Reserve	Goal of \$5,000,000	5,102,456	4,921,902
Emergency Disaster Fund	Target of \$3,000,000	1,993,107	2,023,107
Total		\$21,256,206	\$19,967,293





Reserve Type	FY2020-21 Budget Ending Balance			
<b>Total General Fund Reserves</b>	\$19,967,293			
City Net Services - Enterprise Fund Deficit	(13,642,816)			
General Fund Reserves – Cash Balance	\$6,324,477			
Equipment Reserve	3,438,160			
One-Time Revenue	0			
Total Reserves - Cash Balance	\$9,762,637			



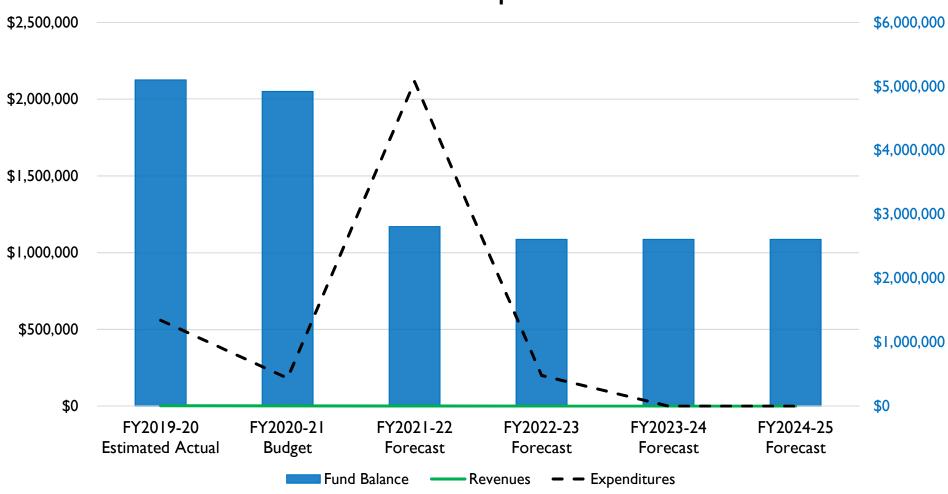


Fund	Туре	FY2019-20 Estimated Ending Balance	FY2020-21 Budget Ending Balance
General Fund Capital Reserve	Unrestricted	\$5,102,456	\$4,921,902
Development Impact Fees		110,011	185,511
Gas Tax - Streets	Restricted	742,047	420,795
Measure A - Street & Sidewalk Maint.		436,784	299,070
Measure W - Transportation		403,740	245,702
Total		\$6,795,038	\$6,072,980

# General Fund Capital Reserve Long Range Financial Plan



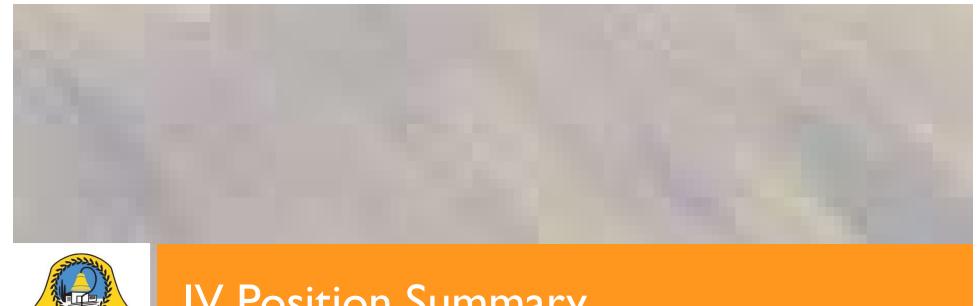
## Long-Range Financial Forecast General Fund Capital Reserve







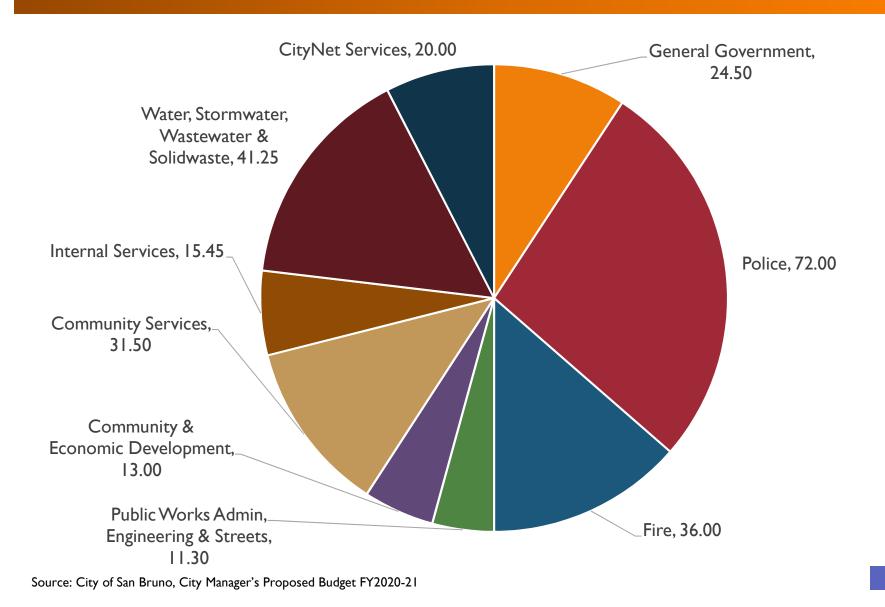
	FY2019-20 Amended Budget	FY2019-20 Estimated Actual	FY2020-21 Proposed Budget
Beginning Fund Balance	\$5,659,442	\$5,659,442	\$5,102,456
Total Revenues	3,063	3,063	2,183
Total Expenditures	(208,022)	(560,049)	(182,737)
Operating Surplus / (Deficit)	(204,959)	(556,986)	(180,554)
Ending Fund Balance	\$5,454,483	\$5,102,456	\$4,921,902



# IV. Position Summary

# Position Summary - FY2020-21 FTEs

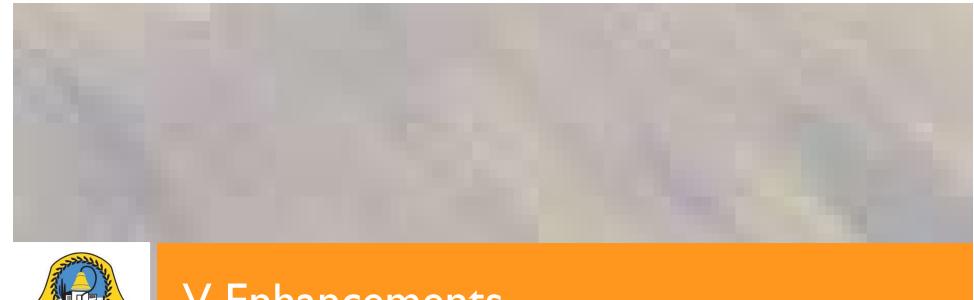




# Position Summary



Department	FY2017-18 Budget	FY2018-19 Budget	FY2019-20 Budget	FY2020-21 Budget
General Fund	185.45	188.35	189.35	188.30
Special Revenue Funds	0.95	0.45	0.45	0.45
Internal Service Funds	14.40	14.40	14.40	15.45
Enterprise Funds	58.70	60.80	60.80	60.80
Total	259.50	264.00	265.00	265.00









Fund	ltem	Ongoing Costs	One-Time Costs	New Revenue/ Expense Savings	Net Impact on Fund
General Fund	Fire Department Wellness Screening	\$35,000			\$35,000
General Fund	Planning & Housing Intern		12,000		12,000
General Fund	Housing Element Update	100,000		12,000	88,000
Measure G	Reclassify Lead Maintenance Worker to Parks Services Manager	157,250		113,890	43,360
Restricted Revenue	Install Library computer cable		12,146	12,146	



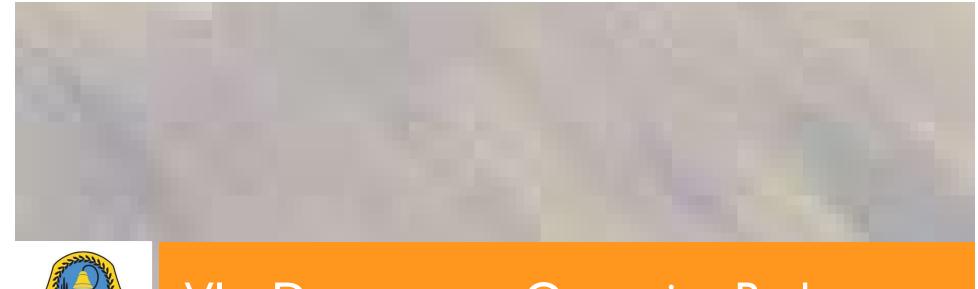


Fund	ltem	Ongoing Costs	One- Time Costs	New Revenue/ Expense Savings	Net Impact on Fund
Central Garage	Reclassify Parks & Facilities Manager to Facilities & Garage Services Manager (0.25 FTE)	39,267		40,630	(1,363)
Building & Facilities	Reclassify Parks & Facilities Manager to Facilities & Garage Services Manager (0.75 FTE)	117,299		121,391	(4,092)
Technology	Microsoft Office 365 Full City License	5,780			5,780
Total		\$454,596	\$24,146	\$300,057	\$178,685

#### Enhancements Not Included



- Technology & Security Upgrades
  - Network Security Licenses to support cybersecurity efforts
  - Replacement of the Storage Area Network
  - GIS Mapping and Security Professional Services to develop more accurate maps
  - Desktop and Helpdesk Support Tool
  - Senior Center upgrades for City Council meetings
  - Website platform upgrade
- Shared services Management Analyst
- Streets Maintenance Worker dedicated to pothole repair
- Central Garage Mechanic









# City Council

# Jovan D. Grogan City Manager

### City Council Overview



5.00 Parttime positions

Develops policies

Governing body

Represents the residents

Appoints City

Manager

# City Council Accomplishments & Strategic Initiatives



#### **Accomplishments**

- Represents the City on several County and Regional Agency Boards and Committees
- Conducted goal and priority setting meetings
- Conducted a well-attended Community Day event

#### **Strategic Initiatives**

- Review and adopt strategic initiatives
- Support staff in implanting strategic initiatives and priority projects





ltem	FY2019-20 Amended Budget	FY2020-21 Proposed Budget
Departmental Revenues / Recovery	\$102,029	\$104,735
Expenditures	\$176,582	\$170,444
General Fund Subsidy	\$74,553	\$65,709

#### **Notable Budget Changes & Service Level Challenges**

- Moved FOCUS newsletter to City Manager
- Minor training, meetings and conference budget increase



# City Clerk's Office

# Melissa Thurman City Clerk

## City Clerk Overview



2.0 FTEs

Records the actions & proceedings

Administers City's
Record
Management
Program

Maintain San Bruno Municipal Code

Official Elections
Officer

Administrative
Support to City
Council

City's Compliance filing officer

# City Clerk





#### **Accomplishments**

- Implemented software for CA Fair Political Practices Commission
- Hosted voting center for elections
- Completed recruitments for Commissions, Boards & Committees
- Community-wide events (Operation Clean Sweep and **Beautification Task Force**)

#### Strategic Initiatives

Conduct local election in November 2020





ltem	FY2019-20 Amended Budget	FY2020-21 Proposed Budget
Departmental Revenues / Recovery	\$139,973	\$143,682
Expenditures	\$636,269	\$588,592
General Fund Subsidy	\$496,296	\$440,910

#### **Notable Budget Changes & Service Level Challenges**

- \$71K cost reduction for elections
- Minor costs for records retention updates
- Additional noticing anticipated in FY2020-21



## City Manager's Office

# Jovan D. Grogan City Manager

## City Manager Overview



4.00 FTEs

Supports City
Council by guiding
formulation of
policies

Management and Oversight of Organization

City Council
Policy
Development &
Strategic Planning

Community Relations & Outreach Budget
Development,
Management &
Implementation

External
Organization
Relations

## City Manager Accomplishments



- Continued support of the Bayhill Specific Plan & Mills Park Center Development Project
- Implemented the first phase of the Comprehensive Fiscal Sustainability Project
- Worked with Senior Leadership & City Council on developing strategic initiatives
- Emergency operations related to COVID-19
- Supported strategic initiatives including the Downtown Streetscape Plan, Downtown Parking Lot Rehabilitation Project, Crystal Springs Road and 1<sup>st</sup> Avenue Sewer Replacement Projects, CityNet Services Rebranding and Wildfire Risk Assessment, among other projects
- Developed 3-tier plan to respond to the COVID-19 pandemic and activation of the City's Emergency Operations Center (EOC)
- Conducted community outreach to engage the public of the Comprehensive Fiscal Sustainability Project which resulted in the voter approved sales tax ballot measure in November 2019

## City Manager Strategic Initiatives



- Develop annual program to support City Council Priority Focus Areas
- Purse various parking strategies for downtown and residential neighborhoods
- Oversee planning for the new Recreation & Aquatic Center
- Develop long-term strategies to address the fiscal impacts to the City as a result of COVID-19
- Support the City Council transition and potential ballot measures for the November 2020 election





ltem	FY2019-20 Amended Budget	FY2020-21 Proposed Budget
Departmental Revenues / Recovery	\$263,178	\$270,155
Expenditures	\$1,308,675	\$1,175,422
General Fund Subsidy	\$1,045,497	\$905,267

#### **Notable Budget Changes & Service Level Challenges**

- Minor increases for additional printing and copying
- Removal of 1-time budget amendment in FY2019-20 for community priorities survey



## City Attorney's Office

# Marc Zafferano City Attorney

### City Attorney Overview



2.00 FTEs

Legal
Consultation & support

Identifies potential risks to the City

Respond to public records & subpoenas

Manage City related-litigations & claims

## City Attorney Accomplishments & Strategic Initiatives



#### **Accomplishments**

- Strategic update of the Municipal Code to address revenue generation, purchasing and other functions
- Support the City's efforts with CPUC proceedings involving PG&E
- Complied with increasing number of Public Records Act (PRA) requests
- Legal review & development of documents for development proposals

#### **Strategic Initiatives**

- Municipal code revisions to address licensing and regulations, nuisances, public right-of-way and other functions
- Resolve code enforcement matters
- Legal review & development of documents for development proposals





ltem	FY2019-20 Amended Budget	FY2020-21 Proposed Budget
Departmental Revenues / Recovery	\$289,734	\$295,877
Expenditures	\$545,054	\$551,772
General Fund Subsidy	\$255,320	\$255,895

#### **Notable Budget Changes & Service Level Challenges**

No other notable changes



## Human Resources Department

# Jovan D. Grogan City Manager

#### Human Resources Overview



2.50 FTEs

Recruitment & Retention of Quality Employees

Classification & Compensation

Employee Training & Development

Employee Appreciation

Employee Labor Relations

Benefits Administration Compliance with State & Federal Employment Law

Risk Management, Return to Work & Workers' Compensation

## Human Resources <u>Accomplishments & Strategic Initiatives</u>



#### **Accomplishments**

- Successfully conducted 32 recruitments and onboarded 16 new full-time employees
- Labor negotiations
- Expanded annual health fair
- Administered anti-harassment training to all employees

#### **Strategic Initiatives**

- Negotiate bargaining unit successor agreements
- Review and revise administrative regulations and procedures
- Review job descriptions to ensure accuracy and current standards
- Research workers' compensation administrator options to enhance claims and cost management

Source: City of San Bruno, City Manager's Proposed Budget FY2020-21





ltem	FY2019-20 Amended Budget	FY2020-21 Proposed Budget
Departmental Revenues / Recovery	\$268,736	\$275,858
Expenditures	\$600,182	\$675,140
General Fund Subsidy	\$331,446	\$399,282

#### **Notable Budget Changes & Service Level Challenges**

Additional consulting support for Union negotiations



## Finance Department

## Keith DeMartini

Director

#### Finance Overview



10.00 FTEs

Maximize revenue, reduce costs, support increased efficiencies

Maintains fiscal integrity, internal controls & financial soundness

Financial Reporting & Accounting

Operating & Capital Budget, Long Range Financial Planning

Utility, Business
License & Garbage
Services & Rate
Review

Purchasing,
Accounts Payable &
Receivable, Grant
Management

**Payroll** 

Banking & Investments

## Finance Accomplishments



- Conducted risk assessment of financial and administrative polices and procedures
  - Implemented a revised investment policy
- Issued CAFR with no material weaknesses
- Annual Garbage rate review
- Business license and transient occupancy tax audits
- Prepared the annual operating and CIP budget, including long-range financial forecasting
- Support efforts related to Measure G Street
   Repair/Local City Services Sales Tax Increase Revenue
   Measure

## Finance Strategic Initiatives



- Comprehensive Fiscal Sustainability revenue enhancements
- User Fee Study
- Long-range financial forecasting refinement
- Strategic software needs assessment
- Internal Control improvements
  - Purchasing, Cash handling, Payroll, Utility billing and Business licenses among others
- Develop long-term strategies to address the fiscal impacts to the City as a result of COVID-19





ltem	FY2019-20 Amended Budget	FY2020-21 Proposed Budget
Departmental Revenues / Recovery	\$1,332,228	\$1,364,192
Expenditures	\$2,446,009	\$2,372,337
General Fund Subsidy	\$1,113,781	\$1,008,145

#### **Notable Budget Changes & Service Level Challenges**

- Removal of 1-time audit services in FY2018-19
- Minor increases for certifications, training and memberships
- Staffing to support on-going operations, special projects and process improvements
- System challenges and business processes and practices



## Police Department

# Ryan Johansen Police Chief



#### Police Overview



72.00 FTEs

Preserves community peace

Patrol

Traffic & Parking

Investigations & Support Services

Administration

Records & Dispatch Services

Contract Services

Code Enforcement

## Police Accomplishments



- Support pilot program for residential parking permits
- Implement public information, warning and enforcement for sidewalk and wrong-way parking
- Community-oriented policing events including:
  - Coffee with a Cop
  - MADD Bay Area Walk Like MADD
  - Special Olympics torch run
  - Special Olympics Tip-a-Cop Fundraiser

## Police Accomplishments



- 9 staff graduated from the Crisis Intervention Training (CIT) and received de-escalation training
- Deployed document management system to comply with legal requirements and make materials publicly accessible
- Certified 3 staff as Mindfulness Peer Coaches
- Secured certifications to deploy an Unmanned Aircraft System (drone) program
- Implemented best practices for staff protection related to the COVID-19 pandemic

## Police Accomplishments



- Completed After Action Report for the Tanforan Shooting Incident
- Delivered active shooter response training at the International Association of Chiefs of Police Conference and CA Police Chiefs Association Conference

## Police Strategic Initiatives



- Enhance Traffic Safety and Prevent Impaired Driving
- Expand services to homeless in an effort to secure permanent housing
- Replacement of the Police Department Public Safety Radio Infrastructure
- Secure a public safety incident command vehicle
- Deploy an employee wellness and resiliency program
- Increase SMC Alert registration for future notification
- Expand use of document management system to store documents on the Cloud

## Police Strategic Initiatives



- Complete an upgrade of public safety communications infrastructure
- Implement daily training bulletins for staff
- Enhance parking enforcement capabilities
- Restructure department command staff to better align divisions
- Expand Reserve, Explorer and Ride-Along programs
- Provide more PSAs and other content in Spanish





ltem	FY2019-20 Amended Budget	FY2020-21 Proposed Budget
Departmental Revenues / Recovery	\$2,119,055	\$2,672,055
Expenditures	\$19,620,149	\$19,310,788
General Fund Subsidy	\$17,501,094	\$16,838,733

#### **Notable Budget Changes & Service Level Challenges**

- Salary and fringe savings from holding 8 positions vacant
- Transfer code enforcement staff, additional 2 staff
- Reclassify Police Sergeant to Police Captain
- Health & pension increases
- Reduce equipment and operating supplies to achieve savings
- Additional contribution to County Animal Care Shelter Facility and services



## Fire Department

# Ari Delay Fire Chief



#### Fire Overview



36.00 FTEs

Station 51 – One Advanced Life Support Engine Company

Station 51 – One Advance Aerial Life Support Truck Company

Station 52 – I Advanced Life Support Engine Company

Protect health, life and property

Fire prevention, public education

Emergency medical services

Community preparedness

## Fire Accomplishments



- Held open house during National Fire Prevention
   Week
- Implemented safety initiatives and wellness program improvements to minimize and prevent work-related injuries
- Provided Community Emergency Response Training (CERT)
- Implemented county-wide exposure reduction policies
- Kincade Fire strike team

## Fire Accomplishments



- Provided Cardio Pulmonary Resuscitation (CPR) and Automated External Defibrillator (AED) training to City staff and residents
- Completed state-mandated inspections to ensure fire code compliance and building safety
- Public education initiatives including bike helmets,
   smoke alarms and reading to children at the library
- "Stop the Bleed" training with Police staff
- Fire mitigation at Crestmoor Canyon
- Complete No-Harm Wildfire Risk Assessment

## Fire Strategic Initiatives



- Evaluate and implement firefighter wellness initiatives
- Adopt the 2019 Fire Code and amendments to increase safety and prevention activities
- Enhance the use of social media to inform and educate the public
- Establish 100% digital plan check review process
- Records management system implementation for paperless processes
- Develop a comprehensive Wildland Risk Assessment





ltem	FY2019-20 Amended Budget	FY2020-21 Proposed Budget
Departmental Revenues / Recovery	\$537,237	\$388,138
Expenditures	\$11,611,019	\$11,781,624
General Fund Subsidy	\$11,073,782	\$11,393,486

#### **Notable Budget Changes & Service Level Challenges**

- Reduced permit & plan check fees from anticipated development
- Salary and fringe savings from holding 2 fire fighters vacant
- Health & pension increases
- Wellness screening enhancement
- Reviewed phone and communication expenses to determine savings
- Reduced maintenance costs from performing in-house maintenance



## Public Works Department Administration & Engineering Div.

## Jimmy Tan

Director

## Public Works Administration & Engineering Overview



5.65 FTEs

Maintenance & Capital Improvements to Infrastructure

Professional Engineering Resource

High Level Strategic Management

Management & Coordination of Capital Improvement Program

Technical &
Administrative Support
to Traffic, Safety &
Parking Committee

Respond to Urgent Community Needs

## Public Works Admin & Engineering Accomplishments & Strategic Initiatives



#### **Accomplishments**

- Completed design/study for 8 projects, including slurry seal, ADA evaluations, water and sewer replacements, and pedestrian/bicycle improvements
- Completed construction for 14 projects, including street rehabilitations, pressure regulator, pump station, sewer replacement, street signs and streetlight poles
- Completed the Crestmoor Canyon Slope Stability Project

#### **Strategic Initiatives**

 Complete design, rehabilitate or replace critical facilities and infrastructure for 29 CIP projects





ltem	FY2019-20 Amended Budget	FY2020-21 Proposed Budget
Departmental Revenues / Recovery	\$1,433,053	\$1,780,426
Expenditures	\$1,984,147	\$2,010,398
General Fund Subsidy	\$551,094	\$229,962

#### **Notable Budget Changes & Service Level Challenges**

- Adjusted budget to achieve budget savings
- Continued support of Sea Level Rise Agency



# Public Works Department Streets Division

# Jimmy Tan

#### Streets Overview



5.65 FTEs

Street & right-ofway maintenance services

Customer Service Activities

Respond to
Urgent
Community
Needs

Routine Repair & Maintenance

Regulatory compliance

#### Streets



### Accomplishments & Strategic Initiatives

#### **Accomplishments**

- Replaced 724 street signs, 8 streetlight poles, straightened 26 bent poles, installed 17 new poles and 55 new signs
- Completed work orders for red curb painting, signage repair and thermoplastic installation

#### Strategic Initiatives

 Replace additional signs and streetlight poles, upgrade regulatory signs, warning signs and street name signs





ltem	FY2019-20 Amended Budget	FY2020-21 Proposed Budget
Departmental Revenues / Recovery	\$860,800	\$1,130,800
Expenditures	\$2,200,496	\$2,224,555
General Fund Subsidy	\$1,339,696	\$1,093,755

#### **Notable Budget Changes & Service Level Challenges**

- Revenues include transfers in from Gas Tax, Measure M and Measure G District Sales Tax
- Reduce street light, traffic signals and signs to achieve budget savings
- Reduce concrete, guardrail and fence repair to achieve budget savings



# Community & Economic Development Department

# **Darcy Smith**

## **Priority Projects**



- Short Term Residential Rental Zoning Ordinance
- User Fee Study
- Adoption of Building Code Updates
- Zoning Code Update for General Plan/TCP Implementation
- Mills Park Center Resubmittal
- Initiation of work on 2022 Housing Element
- Development of an Affordable Housing Fund Implementation Plan
- Bayhill Specific Plan/YouTube Phase 1
  - Environmental Impact Report
  - Specific Plan
  - Phase 1 Planning Entitlements and Development Agreement





- Major Building Permits Under Review
  - YouTube Phase 1 Garage/Foundation
  - YouTube 901 Cherry Phase 2
  - 111 San Bruno Avenue
- Major Planning Applications Currently Under Review
  - YouTube Phase 1
  - Mills Park Center Resubmittal
  - Smaller Projects at Glenview Terrace, 271 El Camino Real and 160 El Camino Real





- Future Major Development Projects
  - Mills Park Center Resubmittal
  - Sears/Tanforan Redevelopment
  - 1000 San Mateo Ave former SkyPark site
  - Former Engvall School Site Redevelopment
  - Former Crestmoor School Site Redevelopment
  - Crossings Hotel

# Current and Foreseeable Challenges and Opportunities



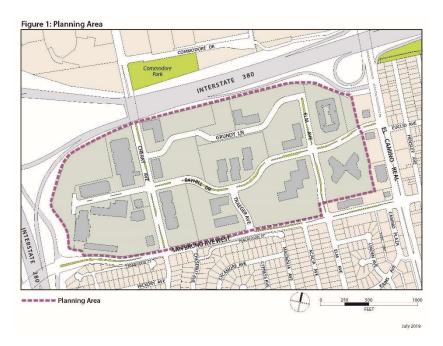
- Limited capacity for projects above baseline
- Limited staff depth and experience in large projects, writing ordinances, and environmental clearance preparation
- Director and Planning and Housing Manager serving in multiple roles and directly involved in actual work- writing reports, ordinances, resolutions, notices, etc.
- CEQA and new state housing laws more complex, time consuming,
   require changes to our local processes, procedures, and ordinances
- Economy changing- closure of Sears and SkyPark
- Complex land use regulations and Ordinance 1284

## Bayhill Specific Plan



- Office park area home to YouTube and Walmart.com, the City's largest employers
- Office space expansion to allow for YouTube and other existing and future businesses to thrive and expand
- Implementation of Transportation Demand Management measures and creation of a private multimodal transportation hub
- Allow for housing by incorporating a housing overlay where housing would be a permitted use





## YouTube - Proposed Development



- Phase 1 being evaluated concurrent with preparation of the Specific Plan
- Submitted April 2019 and processing underway
- 440,000 square feet of new office space on existing surface parking lots located adjacent to the existing buildings at 900 and 1000 Cherry Avenue
- Three stories, 50 feet and underground parking consistent with Ordinance 1284
- Status: under review





## Development Outlook - FY2020-21



#### Mills Park Center



- Two transit-oriented mixed use buildings
- 427 total dwelling units
- 7,947 sq. ft. of ground floor commercial space
- Status: March 2020 resubmittal under review

### Development Outlook - FY2020-21



#### <u>III San Bruno Ave</u>



#### 271 El Camino Real



- 5-story, missed-use building
- 62 multi-family dwelling units
- 7,600 sq. ft. of ground floor retail
- 11 affordable housing units
- Status: building permit under review

- 3-story multi-family development
- 24 multi-family rental and for-sale condominium units
- Status: under review

# Development Outlook - FY2020-21



#### Skyline Residential



- 40 for-sale detached single-family homes
- 30 multi-family rental units for college faculty and staff
- 11 affordable rental units
- Status: under construction

#### **Glenview Terrace**



- 29 for-sale detached singlefamily homes
- Status: under review



# CED Department Planning Division

# **Darcy Smith**

## Planning Overview



5.25 FTEs

Bayhill Specific Plan

Economic
Development and
Business Support

Zoning Code Update Development
Project Reviews &
CEQA
Compliance

Building Permit Reviews

Land Use Policy and Housing Element

## Planning Accomplishments



- Completed Downtown Streetscape Plan (October 2019)
- Completed Parking Ordinance (February 2020)
- Approval of Recreation and Aquatic Center planning entitlement and certification of EIR (May 2020)
- Substantial progress on Short Term Residential Rental Ordinance
- Progress completing Bayhill Specific Plan and YouTube Phase I entitlement
- Obtained grant for Zoning Code update (\$160,000)
- Development project entitlements and building permit activity

## Planning Strategic Initiatives



- Downtown Streetscape Plan
- Zoning Code Update
- Bayhill Specific Plan and YouTube Phase 1 Entitlement
- Implement Transit Corridors Plan
- Economic Development Program
- Affordable Housing Fund Implementation Plan
- 2022 Housing Element





ltem	FY2019-20 Amended Budget	FY2020-21 Proposed Budget
Departmental Revenues / Recovery	\$391,265	\$200,150
Expenditures	\$1,406,810	\$1,482,333
General Fund Subsidy	\$1,226,810	\$1,348,533

#### **Notable Budget Changes & Service Level Challenges**

- Realigned permit projections on development pipeline
- Planning and Housing Intern enhancement request



# CED Department Building Division

# **Darcy Smith**

## Building Overview



7.75 FTEs

Building permit processing – increased activity

Plan check review and inspections

Review planning application submittals for development projects

FEMA Floodplain

Management – new

Ordinance

### Building



### Accomplishments & Strategic Initiatives

#### **Accomplishments**

- Deployed "soft launch" of online permit submittals for routine permit applications
- Development Impact Fee implementation
- Modifications to SB Responds to improve categories to ensure better complaint tracking and assignment

#### **Strategic Initiatives**

Implement Online Permitting through e-TRAKit





ltem	FY2019-20 Amended Budget	FY2020-21 Proposed Budget
Departmental Revenues / Recovery	\$3,744,629	\$2,114,267
Expenditures	\$2,308,659	\$1,815,358
General Fund Subsidy	(\$1,435,970)	(\$298,909)

#### **Notable Budget Changes & Service Level Challenges**

- Reduced permit revenue for conservative estimates for large development projections in the pipeline with multi-year activity
- Transfer code enforcement staff to Police



# Community Services Department Recreation Division

# Joanne Magrini

#### Recreation Overview



4.95 FTEs

Programs,
Services,
Community
events & activities

Benefit health & well-being of the community

International Friendship Exchange Program

Community Engagement

New parks & Recreational Facilities

Enrichment Classes

Aquatic Activities

Youth programs

Special Events

Park & Recreation Commission

#### Recreation

# SAN BRUNO

### Accomplishments & Strategic Initiatives

#### **Accomplishments**

- Recreation & Aquatic Center (RAC) support through schematic design and environmental review phases
- Streamlined business practices with implementation of autopay for after school program
- Reached 4,000 subscribers for monthly e-newsletter

#### **Strategic Initiatives**

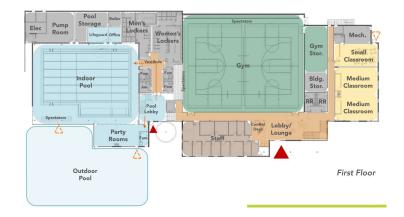
- RAC construction drawings, secure temporary facilities and begin construction
- Relocate Memorial Recognition Sculpture prior to RAC construction
- Evaluate large-scale special events

## Recreation & Aquatic Center



- PG&E pipeline explosion in 2010
- Restitution payment to rebuild the Crestmoor neighborhood
- San Bruno Community Foundation formed:
  - \$50 Million allocated to a new Recreation
     & Aquatic Center
- Conceptual design complete, including an indoor pool, gymnasium, fitness & weights, classrooms and staff offices
- Development of construction documents and CEQA review
- Construction is expected in early 2021









ltem	FY2019-20 Amended Budget	FY2020-21 Proposed Budget
Departmental Revenues / Recovery	\$1,735,000	\$838,066
Expenditures	\$2,558,765	\$2,104,722
General Fund Subsidy	\$823,630	\$1,266,656

#### **Notable Budget Changes & Service Level Challenges**

- Reduction in revenue for rentals (picnic & gym) for temporary site relocation
- Delay in recreation programming
- Assume no aquatics program in FY2020-21
- Reduce part-time staff and hold positions vacant
- Reduce printing, supplies, contracts and other expenses to achieve budget savings



# Community Services Department Parks Division

# Joanne Magrini

#### Parks Overview



14.85 FTEs

Maintenance of City Parks, facilities and schools sites

Care & Cultivation of Landscaping

Trees, Medians and Open Space Maintenance

Supports
Community
Beautification
Events

Fire Mitigation

#### **Parks**



### Accomplishments & Strategic Initiatives

#### **Accomplishments**

- Implementation of year 1 ADA transition plan for City parks
- Support Florida Avenue Park final design
- Supported the development of construction documents for the new Recreation & Aquatic Center
- Coordination of private trees for residents through the Circle
   3.0 Grant Program

#### **Strategic Initiatives**

- Complete the Tom Lara Field Grandstand renovation
- Collaboration with the Fire Department on Fire Mitigation
- Complete tree inventory update





ltem	FY2019-20 Amended Budget	FY2020-21 Proposed Budget
Departmental Revenues / Recovery	\$38,700	\$38,876
Expenditures	\$3,310,852	\$3,246,243
General Fund Subsidy	\$3,272,152	\$3,207,367

#### **Notable Budget Changes & Service Level Challenges**

- Reclassify Lead Maintenance Worker to Parks Service
   Manager enhancement request
- Operating expense reductions and removal of 1-time wildfire mitigation enhancement in FY2019-20



# Community Services Department Senior Center Division

# Joanne Magrini

#### Senior Services Overview



3.90 FTEs

Promote Active,
Healthy and
engaged
community seniors

Special Events, activities & services

Senior Advisory Board Support Senior Nutrition services

Senior transportation services

### Senior Center

# SAN BRUNO

### Accomplishments & Strategic Initiatives

#### **Accomplishments**

- Hired a new Food Services Coordinator
- Offered additional programs including "music & motion," stretching & meditation, pickle ball, spouse/partner loss support group among others
- Purchased new billiards table
- Increased lunch program participation and continued to serve seniors during shelter-in-place

#### **Strategic Initiatives**

- Introduce seated yoga class for seniors with mobility restrictions
- Parking lot and trash enclosure improvements
- Implement year 2 ADA improvements





ltem	FY2019-20 Amended Budget	FY2020-21 Proposed Budget
Departmental Revenues / Recovery	\$221,200	\$141,700
Expenditures	\$1,329,327	\$1,336,116
General Fund Subsidy	\$1,109,127	\$1,181,416

#### **Notable Budget Changes & Service Level Challenges**

- Aligned revenue from contract classes with operating expenses
- Reduce operating expenses to achieve budget savings



# Community Services Department Library Division

# Joanne Magrini

Director

## Library Overview



7.80 FTEs

Life-long learning & Literacy materials & resources

Educational & Personal Enrichment services

Special Programs & Events

Online Services

Support Culture & Arts
Commission
Events

## Library



### Accomplishments & Strategic Initiatives

#### **Accomplishments**

- Replaced 41 public use computers and conducted 8 digital literacy classes with grant funding
- Delivered Movies in the Park, Shakespeare in the Park, Art in the Library & 3 traffic signal controller box art installations
- 114 Summer Reading programs were attended by 5,872 people
- Received grant to provide summer outreach programs to 550 children
- Issued 299 digital library cards through January to expedite eBook checkouts
- Visitor count July-January increased 11.7% over previous year
- Instituted virtual storytimes in response to shelter-in-place

#### **Strategic Initiatives**

- Upgrade network wiring to increase speed of public computers and WiFi
- Introduce customized materials processing to reduce operating costs

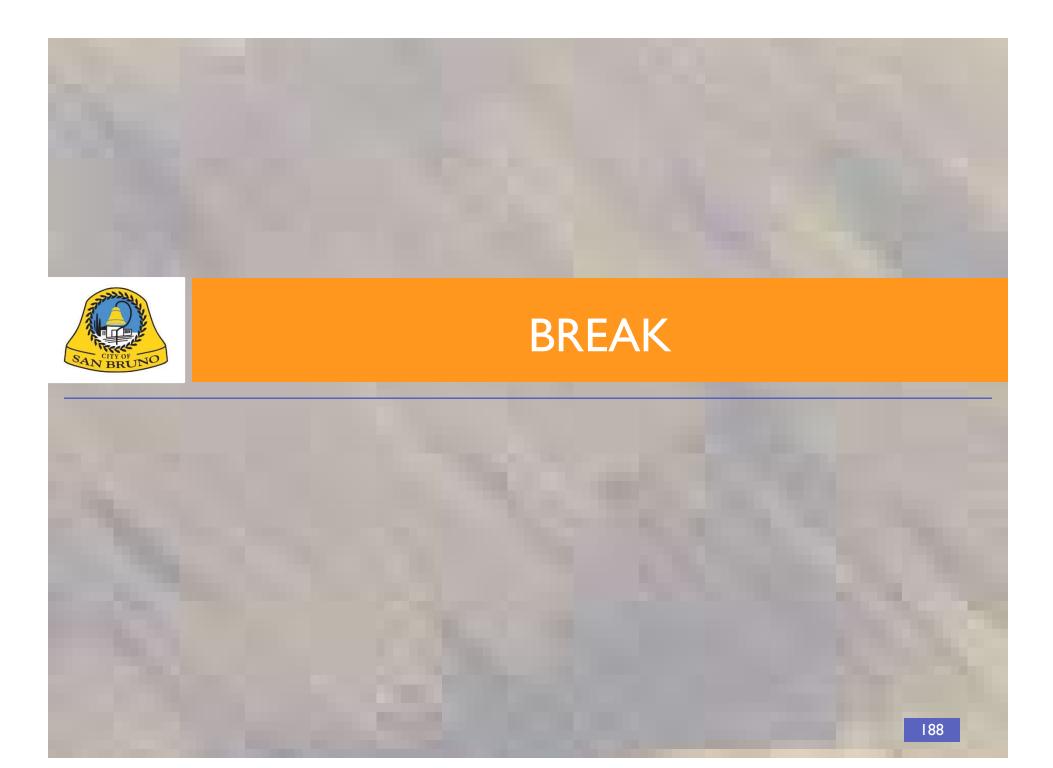




ltem	FY2019-20 Amended Budget	FY2020-21 Proposed Budget
Departmental Revenues / Recovery	\$67,698	\$38,770
Expenditures	\$2,513,494	\$2,400,474
General Fund Subsidy	\$2,445,796	\$2,361,704

#### **Notable Budget Changes & Service Level Challenges**

- Overdue fines no longer assessed on hold materials
- Depleted State fund inter-library loan transfer funds
- Reduce part-time staff to achieve budget savings

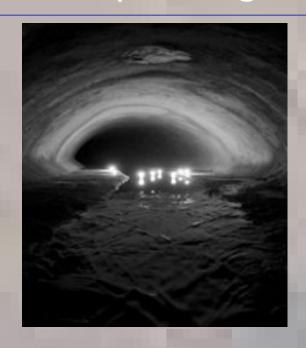








# VII. Enterprise Funds - Financial & Operating Summaries







# Public Works Department Water Division

# Jimmy Tan

Director

#### Water Overview



17.95 FTEs

Potable Water Production & Delivery

Water Conservation Programs

Respond to
Urgent
Community
Needs

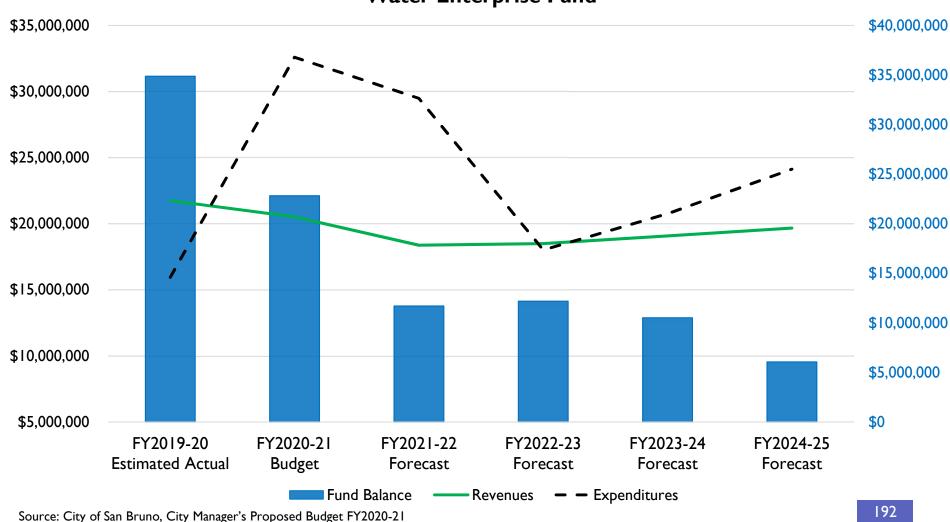
Routine & Preventative System Repair & Maintenance

Regulatory Compliance

## Water Long Range Financial Plan







# Water Enterprise



	FY2019-20 Amended Budget	FY2019-20 Estimated Actual	FY2020-21 Proposed Budget
Beginning Fund Balance	\$29,084,222	\$29,084,222	\$34,885,317
Total Operating Revenues	16,583,260	16,359,737	17,395,923
Total Operating Expenditures	(10,242,244)	(9,044,746)	(9,888,765)
Operating Surplus / (Deficit)	6,341,016	7,314,991	7,507,158
Total CIP, Debt Proceeds, & Equipment	(18,698,268)	(1,513,896)	(19,559,106)
Ending Fund Balance	\$16,726,971	\$34,885,317	\$22,833,369

#### Water



### Accomplishments & Strategic Initiatives

#### **Accomplishments**

- Completed citywide water main leak assessment survey
- Repaired 119 water main breaks
- Completed state-mandated compliance reports

#### **Strategic Initiatives**

- Update Water Master Plan
- Complete water infrastructure risk and resilience assessment
- Update drinking water emergency response plan

- Implement water conservation programs
- Replacement of pipelines, tanks, pressure regulating stations and pump stations





ltem	FY2019-20 Amended Budget	FY2020-211 Proposed Budget
Departmental Revenues	\$16,583,260	\$17,395,923
Expenditures	\$10,673,414	\$10,493,092
Surplus / (Deficit)	\$5,909,846	\$6,902,831

#### **Notable Budget Changes & Service Level Challenges**

- Additional revenues from scheduled 5% rate increase
- Health & pension increases
- Removed prior year enhancements: water master plan, contract repair, water emergency response plan and leak detection assessment



# Public Works Department Wastewater Division

# Jimmy Tan

Director

#### Wastewater Overview



16.80 FTEs

Sewer Collection
System
Maintenance &
Operation

Maintenance of Wastewater Collection System

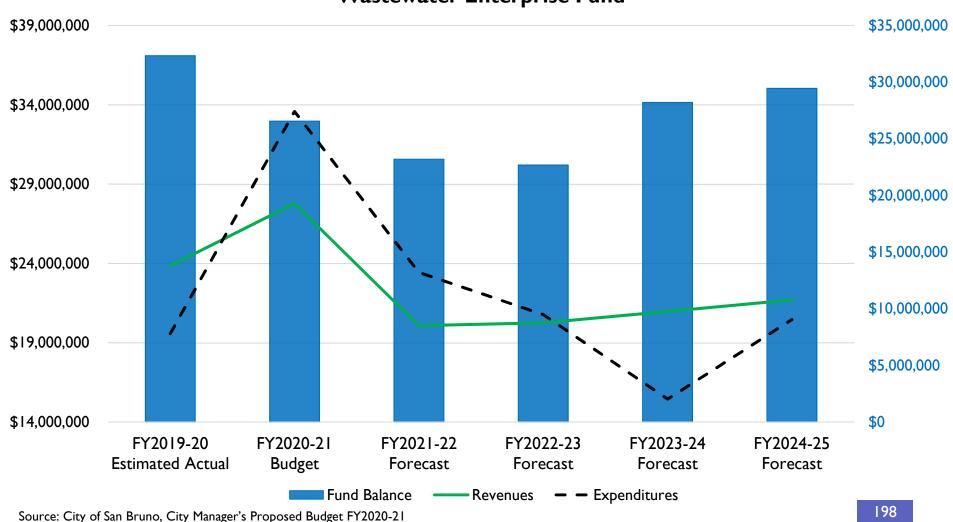
Response to Urgent Community Needs

Regulatory Compliance

# Wastewater Long Range Financial Plan



#### Long-Range Financial Forecast **Wastewater Enterprise Fund**



# Wastewater Enterprise



	FY2019-20 Amended Budget	FY2019-20 Estimated Actual	FY2020-21 Proposed Budget
Beginning Fund Balance	\$28,049,063	\$28,049,063	\$32,323,347
Total Operating Revenues	18,621,632	18,620,132	18,984,665
Total Operating Expenditures	(9,145,696)	(8,683,150)	(9,469,405)
Operating Surplus / (Deficit)	9,475,936	9,936,982	9,515,260
Total CIP, Debt Proceeds, & Equipment	(9,606,203)	(5,622,6981)	(15,288,046)
Ending Fund Balance	\$27,918,769	\$32,323,347	\$26,550,561

#### Wastewater



### Accomplishments & Strategic Initiatives

#### **Accomplishments**

- Completed more than 421 video inspections of sewer pipes and manholes
- Completed 57 mainline spot repairs
- Managed 144 point of sale private sewer lateral inspections

#### **Strategic Initiatives**

- Multiple Avenue sewer replacement project
- Complete Crestwood Pump Station Improvements Project





ltem	FY2019-20 Amended Budget	FY2020-21 Proposed Budget
Departmental Revenues	\$18,621,632	\$18,984,665
Expenditures	\$10,393,587	\$10,937,172
Surplus / (Deficit)	\$8,228,045	\$8,047,493

#### **Notable Budget Changes & Service Level Challenges**

- Additional revenues from scheduled 5% rate increase
- Health & pension increases
- Increased budget for fuel, root treatment and tools
- Increased SSF Plant operating and capital cost support



# Public Works Department Stormwater Division

# Jimmy Tan

Director

#### Stormwater Overview



6.05 FTEs

Street Sweeping & Stormwater Collection

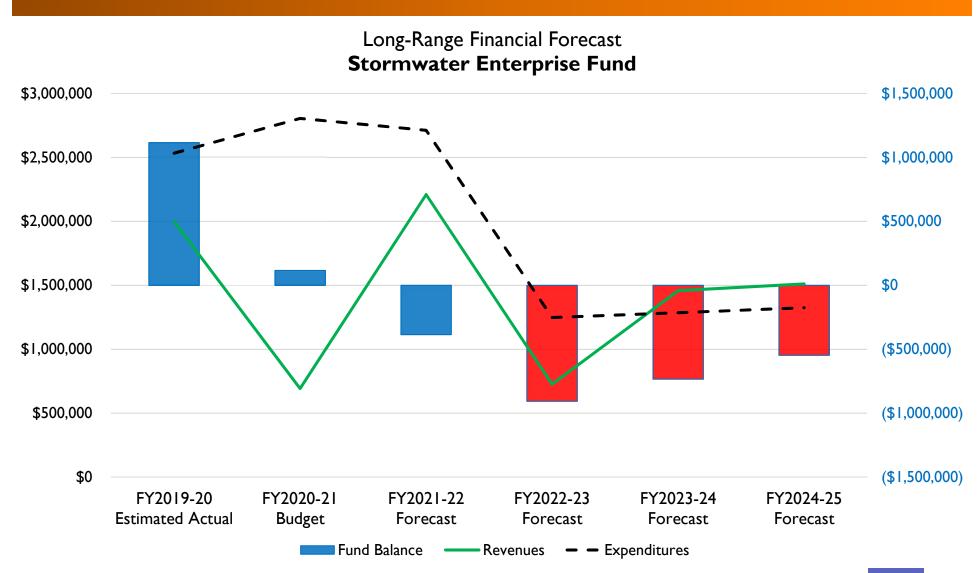
Customer Service Activities

Routine Repair & Maintenance

Regulatory
Compliance &
Best Management
Practices

# Stormwater Long Range Financial Plan









	FY2019-20 Amended Budget	FY2019-20 Estimated Actual	FY2020-21 Proposed Budget
Beginning Fund Balance	\$1,650,471	\$1,650,471	\$1,115,995
Total Operating Revenues	679,000	675,000	693,000
Total Operating Expenditures	(1,229,045)	(1,026,056)	(1,154,255)
Operating Surplus / (Deficit)	(550,045)	(351,056)	(461,255)
Total CIP, Debt Proceeds, & Equipment	1,052,795	(183,757)	(538,145)
Ending Fund Balance	\$2,153,221	\$1,115,995	\$116,595

#### Stormwater



### Accomplishments & Strategic Initiatives

#### **Accomplishments**

- Coordinated multiple storm drain spot repairs
- Installed 199 trash capture devices
- Responded and picked up trash and debris at 2,234 locations
- Maintained self-serve sand bagging station
- Completed 7,291 feet of storm drain video inspections at 61 locations
- Coordinated emergency response to the slope stability work on San Bruno Avenue

#### **Strategic Initiatives**

- Spyglass Drive Storm Drain Improvements -- \$1.5M
- Develop next phase of trash capture device installations





ltem	FY2019-20 Amended Budget	FY2020-21 Proposed Budget
Departmental Revenues	\$679,000	\$693,000
Expenditures	\$1,229,045	\$1,154,255
Surplus / (Deficit)	(\$550,045)	(\$461,255)

#### **Notable Budget Changes & Service Level Challenges**

- Health & pension increases
- Removed prior year contract costs for spot repair
- Inadequate funding to support on-going operations



# CityNet Services Department

# Sandeep Krishnamurthy

Director



## CityNet Services Overview



20.00 FTEs

Broadband Services

Customer Care & Support

Optimized
Delivery System

High Speed Internet Service

Wi-Fi Internet Service

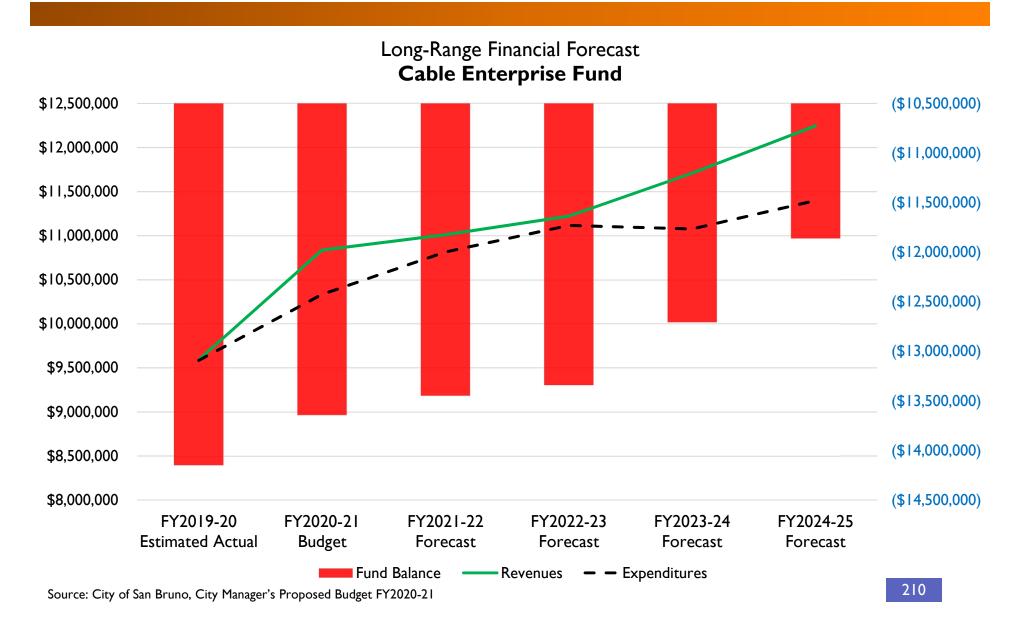
Voice Over Internet Protocol Phone Service (VoIP)

Commercial Voice & Data Services

Local Origination Programming

## CityNet Services Long Range Financial Plan









	FY2019-20 Amended Budget	FY2019-20 Estimated Actual	FY2020-21 Proposed Budget
Beginning Fund Balance	(\$14,153,026)	(\$14,153,026)	(\$14,146,561)
Total Operating Revenues	9,907,120	9,591,730	10,837,377
Total Operating Expenditures	(9,455,756)	(9,512,590)	(9,979,423)
Operating Surplus / (Deficit)	451,364	79,140	857,954
Total CIP, Debt Proceeds, & Equipment	(884,984)	(72,675)	(354,210)
Ending Fund Balance	(\$14,586,646)	(\$14,146,561)	(\$13,642,816)

## CityNet Services Accomplishments



#### **Accomplishments**

- Implement enterprise new business plan to focus on higher margin, internet-based business
- Began limited, targeted fiber roll-out on select streets
- Enterprise rebranding
- Channel 1 upgrade to high definition and enable live streaming
- Analyze viewership to reduce TV channel fee loads

#### **Strategic Initiatives**

 Identify funding and continue planning efforts for Fiber to the Home (FTTH)

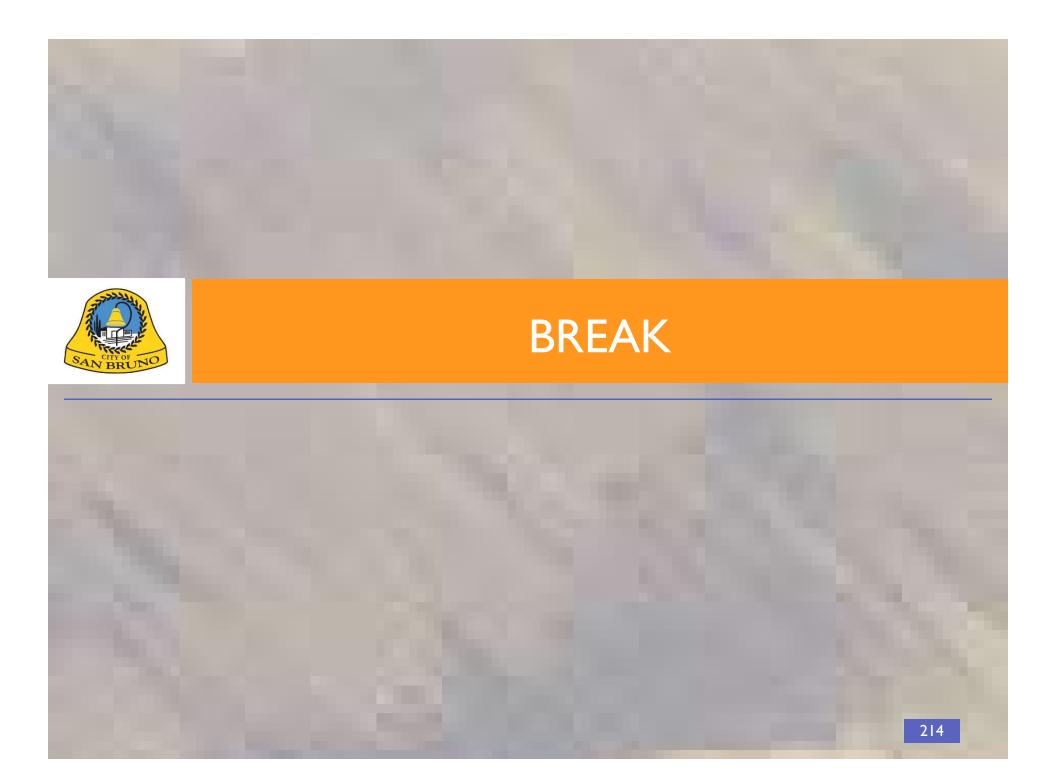


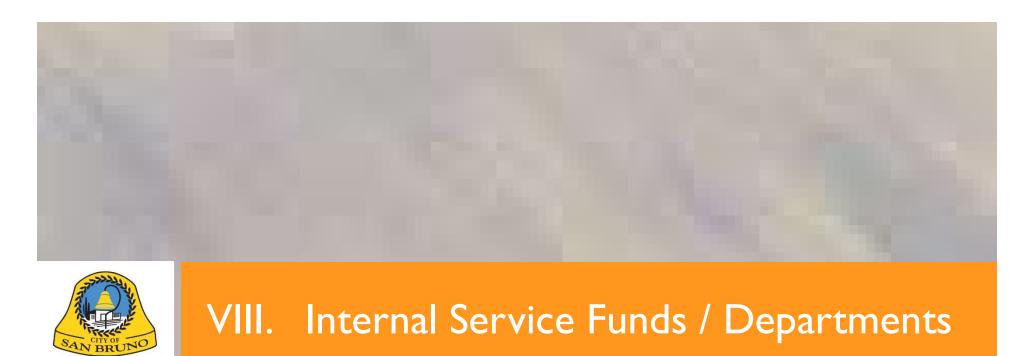


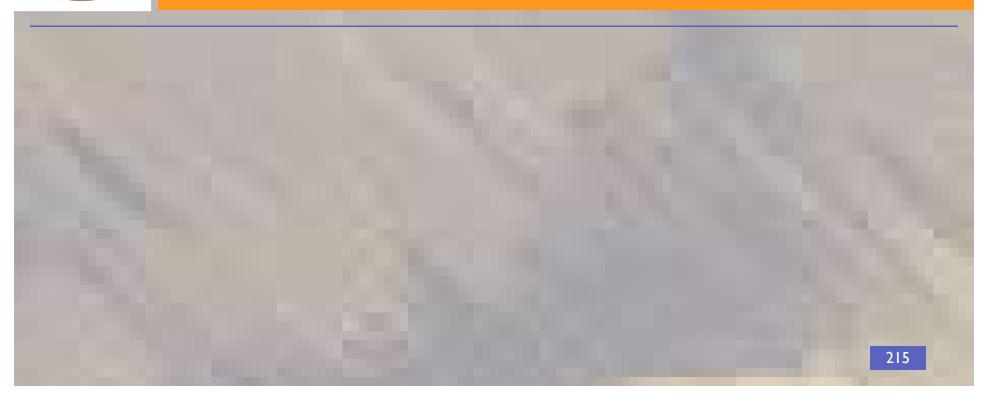
ltem	FY2019-20 Amended Budget	FY2020-21 Proposed Budget
Departmental Revenues	\$9,907,120	\$10,837,377
Expenditures	\$9,810,846	\$10,287,550
Surplus / (Deficit)	\$96,274	\$549,827

#### **Notable Budget Changes & Service Level Challenges**

- Revenue increases from new rate card and changes implemented in FY2019-20
- Health & pension increases
- Programming contract cost savings from recent renegotiations
- Reduced operating expenses to achieve budget savings
- Aging fleet of vehicles







### Internal Service Fund Reserves



Fund	Reserve Policy Target	FY2019-20 Ending Balance	FY2020-21 Ending Balance	Budget Percent of Target
Central Garage	25% of annual, budget expenditures	\$237,376	\$108,935	100%
Building & Facilities	25% of annual, budget expenditures	79,860	248,431	100%
Technology	25% of annual, budget expenditures	128,429	162,361	100%
Self Insurance	N/A	310,889	500,852	N/A
Total		\$756,554	\$1,020,579	100%



# Public Works Department Central Garage Division

# Jimmy Tan

Director

## Central Garage Overview



2.60 FTEs

Provide Employees with Operable, Well-Maintained Vehicles

Preventive Maintenance & Repair

Vehicle Acquisition & Disposal

Support Services

# Central Garage Accomplishments & Strategic Initiatives



#### **Accomplishments**

- Coordinate the purchase of 7 vehicles to maintain a reliable City fleet
- Provided maintenance and repair of City's vehicles and equipment

#### **Strategic Initiatives**

 Continue to schedule repairs and perform preventative maintenance and identify future replacement





ltem	FY2019-20 Amended Budget	FY2020-21 Proposed Budget
Departmental Revenues / Recovery	\$883,497	\$575,000
Expenditures	\$711,437	\$704,916
Central Garage Fund Support	(\$172,060)	\$129,916

- Reduced allocations/recovery due to cost savings in FY2019-20
- Reduced supplies, contract repair, haz-mat and laundry services to achieve budget savings
- 0.25 FTE Facilities and Garage Service Manager position



# Public Works Department Building & Facilities Division

# Joanne Magrini

Director

## Building & Facilities Overview



8.85 FTEs

Maintenance & Management for 17 facilities

Custodial, maintenance & repair

Management & Supervision of Construction Projects

Oversee
Implementation of
ADA Transition
Plan

# Building & Facilities Accomplishments & Strategic Initiatives



#### **Accomplishments**

- Completed ADA transition plan for all facilities for year 1 upgrades
- Coordinated fire sprinkler inspection and maintenance
- Replaced HVAC in Police server room

#### **Strategic Initiatives**

- ADA Compliance at City buildings and facilities for year 2
- Oversee parking lot and trash enclosure improvements at the Senior Center
- Oversee repaving and restriping of Senior Center parking lot
- Oversee repairs for Tom Lara Field grandstand
- Oversee replacement/repair of HVAC and roof at Police Department
- Oversee sewer line replacement at Police Department





ltem	FY2019-20 Amended Budget	FY2020-21 Proposed Budget
Departmental Revenues / Recovery	\$1,805,676	\$1,724,000
Expenditures	\$1,512,032	\$1,559,219
Building & Facilities Fund Support	(\$293,644)	(\$164,781)

- 0.75 FTE for Facilities & Garage Services Manager
- Additional funds for emergency repairs to facilities, equipment and fixtures



# Information Technology Division

# Sandeep Krishnamurthy Director

## Technology Overview



3.00 FTEs

Manage &
Maintain City's
Core IT
Infrastructure

Network & Data Security

Centralized
Service Desk

Business
Applications &
Management

City Department
Solutions
Management

Centralized
Phone
Management

Website
Development &
Administration

## Technology Accomplishments



- Citywide installation of new network router, switches and firewalls
- Conducted citywide email security training
- Installed smart whiteboard screens in City Hall
- Document management project with Public Works to scan, digitize and index engineering drawings
- Update various city GIS maps
- Completed pilot project to digital developer/drawing plan review
- Upgraded Wi-Fi communications in the Emergency Operations Center and throughout City Hall
- Renegotiated citywide copier/scanner lease to achieve savings and deploy advanced functions

## Technology Strategic Initiatives



- Implement a citywide business continuity and disaster recovery project
- Conduct strategic software needs assessment
- Migration to "paperless" office plan
- Upgrade desktops from Citrix to Microsoft Office 365 for better collaboration
- Replace Storage Access Network (SAN)





ltem	FY2019-20 Amended Budget	FY2020-21 Proposed Budget
Departmental Revenues / Recovery	\$1,012,889	\$1,037,753
Expenditures	\$986,868	\$1,058,000
Technology Fund Support	(\$26,021)	\$20,247

- Cisco hardware and managed service increases
- Reduced GIS professional service expenses
- Citywide network support costs included
- Review Citrix system for replacement



# Self Insurance Fund

# Marc Zafferano City Attorney

## Self Insurance Fund Overview



# Worker's Compensation Claims

- Self-insurance covers medical, disability, salary continuation and legal costs
- General & Enterprise Fund contributions

#### **General Liability**

- Joint Power Authority member, public liability & physical damage
- General & Enterprise Fund contributions

# Unemployment Insurance

- Employee obligations mandated by the State
- General & Enterprise Fund contributions

# Self Insurance Accomplishments & Strategic Initiatives



### **Accomplishments**

- Provides insurance protection for workers' compensation, public liability & physical damage claims
- Provides employer obligations for State unemployment insurance
- Only 41 claims received in FY2019-20

### **Strategic Initiatives**

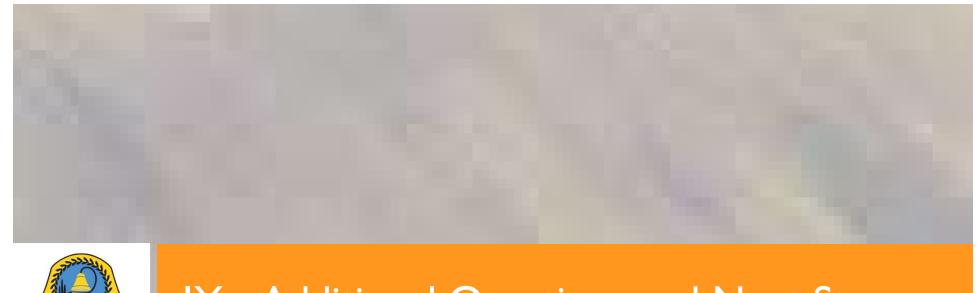
Maintain adequate coverage at competitive cost





ltem	FY2019-20 Amended Budget	FY2020-21 Proposed Budget
Departmental Revenues / Recovery	\$2,246,554	\$2,846,554
Expenditures	\$2,445,368	\$2,656,591
Self Insurance Fund Support	\$198,814	(\$189,963)

- Increased department allocation to achieve additional balance in the Self-Insurance Fund
- Increased General Liability Premiums due to increased property values
- No major changes in other annual premiums







# Additional Questions and Next Steps



